Flow In The Office: Implementing And Sustaining Lean Improvements
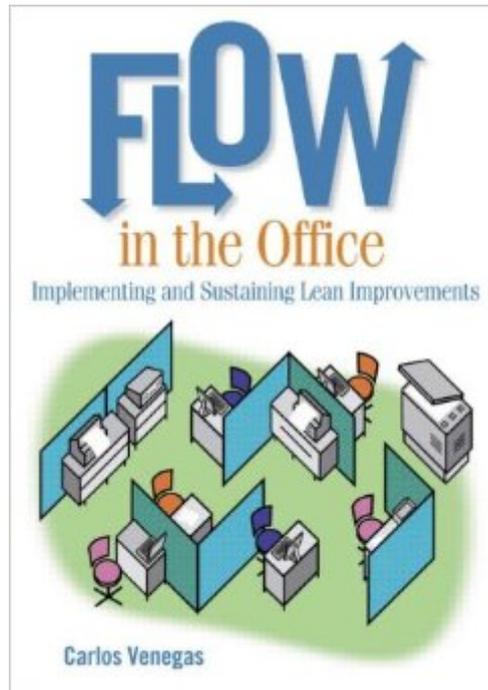
FLOW
in the Office
Implementing and Sustaining Lean Improvements

Carlos Venegas

Synopsis

For many years, lean initiatives have generated staggering improvements on the shop floor. Currently, however, many managers and business leaders want these lean benefits incorporated into non-traditional environments such as service and transactions. This bookshows you how to efficiently translate and transition lean manufacturing principles into the office. In Flow in the Office, Carlos Venegas confirms that the competitive advantage will go to those who manage information and knowledge most effectively and efficiently. It is not enough to be a lean manufacturer - you need to be a lean business, and that includes your back office, your front office, and your corner office. The author translates the language of Lean Manufacturing into the language of Lean Office Flow, bringing bits, bytes, and conversations into the concrete world of process improvement.

Book Information

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Customer Reviews

Nothing is more soul crushing than being crammed into a small tiny area to work for eight hours. "Flow in the Office: Implementing and Sustaining Lean Improvements" is a complete and comprehensive guide to improving working conditions and in turn, the mental conditions of employees leading them to be happier, more alert, and most importantly, more productive each day. Focusing on the concepts of 'Lean' and 'Kaizen', "Flow in the Office: Implementing and Sustaining Lean Improvements" is top pick for anyone looking to make their office a better place in more ways than one - highly recommended for community library business collections.

There aren't many good books that show you how to practially implement lean in the office. Most are based on theories, or just tell you the principles are the same. They are of course, but this book is very useful especially if you are trying to convince reluctant people. Both lean leaders, facilitators, and those trying to learn about lean can learn from this excellent resource. Looking forward to more work by this author.

This books does a good job to define what it takes to implement Lean in the office as it is written clearly. The author did a good job in being specific and well as providing the methods on how Lean can be applied in administrative settings.

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